

Home Care Package

Schedule of Fees & Charges - Effective 1 August 2022[^]

Fees are calculated using the service's hourly rate. Services provided between 6am to 6pm Monday to Friday have a minimum service time of 15 minutes and are charged in 15 minute increments.

After hours services (weekdays 6pm-6am, weekends and public holidays), which are not scheduled in advance, may need to be charged a minimum of 3 hours service time.

Please note, our Branch staff will assist you to establish the most efficient approach to using your Home Care Package funds.

As per your Home Care Package Agreement, you must provide at least 24 hours' notice of any change to your scheduled service (e.g. cancelling, re-scheduling or shortening) or the full price of the scheduled service will be charged.

[^] All rates are subject to change, at least annually from the date of this schedule.

| Type | Unit of Cost | Monday - Friday (6am - 6pm) | Monday - Friday (6pm - 6am) | Saturdays | Sundays | Public Holidays |
|--------------------------------|--------------|---------------------------------------------------------------------|-----------------------------|-----------|----------|-----------------|
| Community Care Services | | <i>Overnight respite available from \$347.70 per visit + travel</i> | | | | |
| Service | Per Hour | \$59.00 | \$65.34 | \$79.87 | \$90.58 | \$101.17 |
| Travel | Per Visit | \$15.00 | | | | |
| Allied Health Services | | | | | | |
| Service | Per Hour | \$108.00 | \$119.60 | \$146.20 | \$165.80 | \$185.20 |
| Travel | Per Visit | \$19.50 | | | | |
| Nursing Services | | | | | | |
| Service | Per Hour | \$99.00 | \$109.63 | \$134.02 | \$151.98 | \$169.77 |
| Travel | Per Visit | \$19.50 | | | | |
| Dementia Services | | | | | | |
| Service | Per Hour | \$99.00 | \$109.63 | \$134.02 | \$151.98 | \$169.77 |
| Travel | Per Visit | \$19.50 | | | | |

For more information call 1800 Ozcare (1800 692 273) or visit ozcare.org.au

Day Respite Visit (week day)

| | | | |
|---------|---------------|---------|---------------|
| Level 1 | \$98.50 / day | Level 3 | \$98.50 / day |
| Level 2 | \$98.50 / day | Level 4 | \$98.50 / day |

Group Activity

| | |
|----------------------|----------------|
| Group Allied Health | \$26.30 / hour |
| Group Social Support | \$23.90 / hour |

Overnight Respite

Sleepover shift (10pm - 6am) allowance is \$347.70 + travel

Package Management Cost

| | | | |
|---------|--------------|---------|---------------|
| Level 1 | \$2.22 / day | Level 3 | \$8.00 / day |
| Level 2 | \$3.79 / day | Level 4 | \$11.65 / day |

Care Management Cost

| | | | |
|---------|--------------|---------|---------------|
| Level 1 | \$3.22 / day | Level 3 | \$13.08 / day |
| Level 2 | \$5.72 / day | Level 4 | \$19.65 / day |

Processing Fee

*Capped at \$100.

A processing fee of 10% is charged for each purchase from an organisation other than Ozcare. This fee is to cover costs such as scheduling of the service/s, processing of invoices and additional compliance.

Exit Fee

- This only applies to clients who commenced their first Home Care Package prior to 1 September 2021.
- If applicable, the \$400 exit fee is payable from your package if you leave Ozcare.

Transport As Part Of A Service

- Client transport is charged at \$1.00 per km in addition to the hourly service rate of accompanying staff.
- This charge is irrespective of the size or type of vehicle used for your transport.
- For current clients who have a Home Care Package with Ozcare at 1 August 2022, this service cost will not be introduced until your next review.